

ASSOCIATION FOR
Since 1887
SAN ANTONIO HEIGHTS
Gazette

ISSUE #80

APRIL, 2023

San Antonio Heights Association
invite you to attend our

ANNUAL PANCAKE BREAKFAST

For Tickets:
See Page 13

Saturday, May 20
8 am to 11 am
2426 N Euclid
Life Bible fellowship Church



TELEPHONE NUMBERS

www.sanantonioheights.org

Email: sahbulletinboard@gmail.com

Facebook: SAH Bulletin Board

EMERGENCY **911**

CALIFORNIA HIGHWAY PATROL **909-980-3994**

FIRE DEPT–SAN ANTONIO HEIGHTS STATION #12 - **909-982-2611**

FONTANA SHERIFF’S STATION BUSINESS LINE - 909-356-6767

NON-EMERGENCY **DISPATCH 909-829-7311**

San Antonio Heights Sheriff’s Substation.....Business Line 909-476-6293

Messages for Deputy Chris Henry and Deputy Ishmael Diaz can be left on the San Antonio Heights Sheriffs Substation Business line.

SAN BERNARDINO COUNTY OFFICES

ANIMAL CARE & CONTROL SERVICES BUSINESS 909-623-9777
EMERGENCY-909-594-9858

CODE ENFORCEMENT 909 387-8311 CLICK #3

GRAFFITI ABATEMENT HOTLINE 877-44A-BATE (877-442-2283)

SAN ANTONIO HEIGHTS (Message Phones)

San Antonio Heights Association 909-981-3317

Produce Backyard Exchange 909-957-0978/909-982-1474

Citizens On_Patrol Garage 909-920-0204

SAHA 2023 BOARD OF DIRECTORS

Bob Cable, President

John Navarro, Vice President

Elyse Skeate, Secretary

Donna Hawthorne, Treasurer

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Ken Petschow, Emeritus Member

Our President, Bob Cable



Rain, Rain, go away. At least that is what I am hearing a lot. This has been quite a rainy season so far, and I hope you have had a chance to take a look at the water behind San Antonio dam. Last time I checked it was over 35ft deep. That is the most I have ever seen in over 35 years. The Army Corps of Engineers is releasing about 550 cfm at the time of this writing. Luckily, I have heard of no major damage or flooding in the Heights. Just to remind you that even though this is the most rain any area of

California has seen in a long time, it would take a few more years of this kind of rain to help replenish the wells that supply water to many households.

With all this rain will come EXTREME growth of natural plants around your house. It's not too early to start thinking about defensible space around your house, as this year may be an exceptionally bad year for wildland fires.

Now for some really good news. As one of the last acts of past County Supervisor Janice Rutherford. The San Antonio Heights Association received a grant to rehabilitate the STAR that Ken Petschow has been displaying and maintaining for so many years. This poor star has taken a beating and still manages to shine every year with the help of many volunteers in the community. The grant will allow the STAR to be upgraded to withstand the winds that seem to play havoc with it every year. Thank-you Janice Rutherford for acknowledging the importance of the STAR and the joy it brings to not only San Antonio Heights but the rest of the Inland Empire that can see it from across the valley.

That's it for now. Don't forget the annual pancake breakfast – Saturday, May 20th and I hope to see you there.

RECENT CRIME IN THE HEIGHTS



Recently one of our newest Citizens on Patrol volunteer candidates, Sharron Jungman, attended our SAHA Board meeting and shared with us her interest and concerns with the recent increase of crime in the Heights. Sharron presented an excellent summary of her research, ideas and what she was currently involved with. We asked Sharron if she would submit an article to share this information with all residents in our next Gazette Newsletter.

She did and here it is:

HELPFUL SUGGESTIONS

By SHARRON JUNGMAN, COP VOLUNTEER CANDIDATE

Hi San Antonio Heights Neighbors,

I would like to briefly discuss the increase in crime in the Heights. In case you do not track it, we have had about 9 incidents in SAH-East and 6 in SAH-West in the last 60 days. Here is what we can do as a community:

DOOR SOLICITORS:

A permit is required, and they must wear a photo ID to solicit. Door-to-door solicitors may have other motives than selling. If you do not see a badge, do not answer the door and tell them to remove themselves from your property.

PACKAGE DELIVERIES:

Thieves will follow delivery trucks and watch for patterns. To help avoid theft:

- Request a signature delivery option,
- Pick up packages at a local carrier store that uses smart lockers,
- Request a vacation hold if you know you will be gone,
- Have a neighbor grab it for you,
- Set up Amazon Key In-Garage Delivery

SAFETY TIPS FROM UPLAND PD:

- Lock everything (doors and windows). Get deadbolts.
- Do not let strangers into your home, ever.
- Do not go in your house if it looks like someone is in it unauthorized.
- Do not hide extra keys outside.
- Have open space around your home for more visibility to neighbors.
- Leave lights on when going out.
- Notify Citizens on Patrol and immediate neighbors when going on vacation. You can get a form online from COP so we can cruise your house periodically while you are gone.
- Use direct deposit so no one hijacks your checks.
- Light up the outside of your house.
- Park cars in garage, if possible, so catalytic converters are not stolen.

I think we are in a time where it is critical to get to know your neighbors. Make friends. Do small block parties once or twice a year. Stay connected. Watch out for each other and your homes. Unfortunately, the response time coming from Fontana is longer than you want it to be. Call the Fire Department if you need immediate help. Citizens on Patrol is discussing ways we can thwart unwanted people in our community. We will update you further on decided options.

Stay safe.

Sharron Jungman, COP Volunteer Candidate

CHARLES PFISTER, JR
06/04/1930 – 02/18/2023

Charles was born in Upland at San Antonio Hospital, grew up in Upland and graduated from Chaffey High School. Growing up he had many responsibilities at home, milking cows, gathering eggs, and taking care of the chickens and had many jobs in the community including lemon picking and packing and lifeguarding at Chaffey High School. While a teen, Charles took an interest in agriculture and was active in the Future Farmers of America. Charles married his high school sweetheart, Patricia, then moved to Oregon. There, he made his living baling and hauling hay with his green 1948 flatbed truck which he still had. He and Patricia moved back to Upland and he took a job as a pipeline construction oiler and learned many other aspects of the company. He progressed from supervisor, partial owner to sole of his own company, C.P. Construction.

During these busy and productive years his family grew. Three sons were born first, Michael, Mark and Matthew and then five daughters, Marta, Marci, Monica, Mitzi and Marji. He was very proud of his large family, and they have all worked in the family's various business interests. He was a world traveler, loved diving, fishing, exploring and the natural beauty that surrounded him at his place in Baja where he traveled to and from Cable Airport in his plane. Memories were made with his family and friends as he vacationed regularly at Gonzaga on the Pacific Ocean side, at Angel's Camp and on the Sea of Cortez.

Charles will be remembered for his continuous hard work, strong work ethic, and being dependable in everything he did. He was very generous and shared everything he worked for with those around him. He had a sense of adventure, quick wit and an amusing dry sense of humor. He tirelessly served his family, friends, and community, without looking for recognition or reward. He lived his life to the fullest measure, and he will be missed by his family, and by all who knew and loved him. He is survived by his wife, Juanita, 7 children, 32 grandchildren and 45 great-grandchildren.

Charles was a member and very supportive of the San Antonio Heights Association from its beginning. Our thanks to Charles and the Pfister Family.

San Antonio Heights Produce Exchange is back!

Saturday morning, April 1st, after almost three years of being shut down because of the pandemic, rain, etc., Peter and Joyce Tesoro, were all set up with lots of beautiful freshly picked produce - lemons, oranges, grapefruits, avocados, kumquats, spices, homemade marmalade and more to come. A steady flow of neighbors were arriving and it was a beautiful warm day.

The Produce Exchange began over twenty years ago with the success of neighbors picking and harvesting fruits and vegetables to share and or exchange with other neighbors. The



Exchange is held the first Saturday of each month from 9 am to 11 am. You can also drop by and visit, maybe see a neighbor or friend you haven't seen for a while. Joyce and Peter would love to have you.

The mission is "To pick and harvest fruit and deliver it to those in need". You can sign up as a donor or volunteer picker, donate something from your garden, share, enjoy something from another resident's garden. We accept donations but they are not required.

To sign up, or if you would like to know more about the exchange, you can contact Joyce or Peter Tesoro at (909) 982-1474, (909) 957-0978, or email Californiamom16@gmail.com.

TAKE PRECAUTION NOW – MOSQUITOES - A gentleman

at the Produce Exchange asked me to put a reminder in the Gazette to residents to check around their homes for standing water. The rains have ended, warm weather is here, and this is the season for mosquitoes. Remember last year, residents were miserable from "mosquito bites" and were continually posting about them on Facebook. Take precautions and eliminate any standing water you have now and during the warm months.



SAN ANTONIO HEIGHTS ASSOCIATION

2023 MEMBERSHIP

The following membership donations are for the 2023 membership year. Donations are taken from September 1, 2022 through August 31, 2023.

PATRONS

Ken & Sue Andrews	Carol J Lee
Paul & Jessica Arquette	Robert L. Martin, Jr
Betty Billings	Linda Maxwell
Pat & Kathy Burns	Abelardo & Ruth Monico
Bob & Suzanne Cable	Len & Marilyn Mussack
M. Holzman & W. Campbell	Ray & Fern Musser
Marc & Delorise De Raleigh	John & Joan Navarro
William & Douglas DeYoung	Steve & Kathleen Nichols
Dave & Ann Donnan	Bethlyn T Nunn
Dan & Robin Edwards	Charles Pfister, Jr.
Eoin Battles & Avril Egan	Sudhir & Haripriya Reddy
Esther Chang & Paul Elardi	Rosalie Roberts
Daniel & Suzanne Farris	Jay & Vanessa Sharp
Ron & Margaret Franklin	Dean Gallagher & Elyse Skeate
J. Paxton & Shelley Gagnet	Christopher & Eleanor Soltis
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Tom & Mary Genest	Vincent & Lelda Suez
John Gerardi	Van & Keri Taylor
Wayland & Sandra Gillespie	Peter & Joyce Tesoro
Scott & Kristen Goetz	Gail Theurer
Steven Dwyer & Tom Gomez	John S.C. Thorpe
Bernard & Suzanne Grotewiel	William Turner
Eric & Irma Hall	William Urquhart
Ladd & Deanna Hardy	Mark Ventrella
Tom Antola & Donna Hawthorne	Tim & Rose Wheeler
John & Katie Hawthorne	Richard & Brenda Wilcoxson
Kevin & Yvonne Heaney	Ron Williams
Gregg & Brenda Hunemiller	Cindy Wirth
Hartanto & Mellisri Justin	Bill & Charlene Wynn
Sudhir & Daksha Kapadia	Anthony & Francesca Zummo

MEMBERS

Edward & Raquel Adrian
Ron & Laura Anderson
Evelyn Badihian
Ron & Ruth Base
Robert Bennett Family
Dean & Denise Bond
Patrick & Mary Bryan
Helen Callaway
Steve & Marlene Corrington
Gwendolyn Culbreth
Jean DeLacy
Mitra Donde
Linda Evans
Dolores Finch
Betty Garrison
David & Kathryn Gushue
Chris & June Hartz
Ishan & Pubudu Hettiarachchi
Lily Y. Higa
Ruth Higley
Jack & Fran Holton
Larry & Diane Horak
John & Sally Hurst
Byron Jackson
Ana Dee Jaska
Mike & Sharron Jungman
Nancy Kasten
Celeste Kelber
Al & Sharon Knight
Kostantinos Kritikos
George & Chrisouli Kritikos
Cherril Land

Jackie & Mitzi Langeloh
Dan & Sally Logue
Tom & Maria McCarthy
Richard & Kathy McElveny
Erin Cohen & Juneita McElwain
Steve & Marianna Miller
Harold & Heather Miller
Jessica Morley
Tom & Leila Moy
Elaine C. Mulherin
Amy Nevins
Peggy Bass & John Petrotta
Susan Renne
Ruben & Deanne Reyes
Daniel Richards
Joe & Paula Rubinstein
Richard & Nancy Sabo
Tony & Crystal Scott
Robert & Jeannine Sears
Mark & Cindy Segal
Ed & Edwina Smothers
Terry & Rosalie Staudenmayer
Denis & Pat Stellenberg
Wayne & Catherine Stines
Verda Tarbell
Peter & Joyce Tesoro
John & Leslie Thompson
Jacob & Sabrina Thompson
Jeanette Troesh
Chris & Joan Watson
Terrylynn Whitfield
Thelma Wyant

San Bernardino County Fire Protection Services

Report from Battalion Chief Jason Serrano



On a positive note, the previous six months has shown a significant reduction in traffic collisions compared to the previous rolling year, respectively. I was glad to see the significant drop. I believe the safety message we pushed out may have made a difference.

Additionally, we are all set to assist on May 20th with the Pancake Breakfast event. The Explorer Post, the crew from station 12, and myself will be there to assist to help ensure its success.

Battalion Chief Serrano sent the following information for our next newsletter, but I thought it would be fun to share it now and maybe we will have some feedback on the TENS program for our next newsletter.

TELEPHONE EMERGENCY NOTIFICATION SYSTEM (TENS) Here

In an effort to quickly communicate information on impending dangers, the San Bernardino County Sheriff and Fire Departments send high-speed mass notifications via telephone and text messages. This system is known as the Telephone Emergency Notification System (TENS).

The County uses a database of landline telephone numbers, which is updated every six months, to send emergency messages to landline phones only. By signing up below, residents can also receive emergency text messages on their cell phones, add voice over internet phone numbers (V.O.I.P.), and manage their own account using a valid email address. Those without internet connections can sign up by calling (909) 356-3998, Monday through Friday, 8:00 a.m. to 5:00 p.m. Please ask for TENS registration support.

TENS alerts do not generally go out to the entire County but instead are targeted to affected areas. You must enter a valid San Bernardino County address. This is the address for which you will receive alerts.

Online registration: www.sbcounty.gov/sbcfire/Tens/TensContact.aspx

San Bernardino County Fire Report of Calls for Service

San Antonio Heights (SAH)

Date Range: 07/01/2022 to 12/31/2022

<u>CALL TYPE</u>	<u>NUMBER OF RESPONSES</u>
Fire (structure/brush/misc.)	1
Fire (vehicle, rubbish, misc.)	5
Fire Alarm (Includes Carbon Monoxide)	13
HazMat	0
Investigation (indoor & outdoor)	2
Medical Aid	200
Move Up (Cover Engine into FS#12)	3
Powerline Down	4
Public Service/Other/Misc.	9
Rescue	0
Traffic Collision	8
TOTAL	245**

***Does not reflect total responses for ME12 in 2022; only the calls generated in the SAH service area. Does not include responses to Mount Baldy or City of Upland.*

A NOTE FROM THE BOARD: Battalion Chief Jason Serrano and Fire personnel stationed at ME 12 attend our meetings regularly (when available). We have been fortunate to have the opportunity to meet with the fire fighters, be involved and learn about fire services happening in the Heights. At our March meeting, we met Captain Anthony Muscarello, who recently transferred to the Heights. Captain Muscarello said he is looking forward to meeting everyone and getting to know and working with the residents here.

SANTA EVENT – December 17, 2022



Although it has been awhile since Christmas, I wanted to share with the residents a few photos from the Santa Event held December 17, 2022. The Event was sponsored by the San Antonio Heights Association



with Battalion Chief Jason Serrano (with music) accompanying Santa and his crew, two fire trucks, Citizens On Patrol, and of course, Grinch and Mrs. Grinch (for the day). Truly, another memorable holiday for lots of children AND ADULTS. We left the fire station promptly, delivered to 57 scheduled stops plus more and Santa gave out over 200 goodie



bags. Our first stop was at the victorian house directly behind the fire station and was greeted with a family and friends still in their pajamas. We made our way through the winding streets, stopping often for those along the way. Children all ages were enjoying this pre-Christmas treat. Our special thanks to those who worked to make this Event special: Elyse Skeate put together the goodie bags, Dean Gallagher and I helped some but she did most of the work.

They were cute and the children enjoyed a bendable rubber Grinch and some candy inside the goodie bag. Lastly, a photograph of Santa and two children from the Heights. Our thanks to everyone who participated and we hope we were a little more accommodating with giving those who gave us their emails a better idea of when Santa might arrive. I am sharing a note I received from one of our past presidents, Ken McNeil,



“Santa’s visit to San Antonio Heights on the fire truck is going to be a special day for a lot of kids and their parents. I consider you Mrs. Santa for heading up this fun event for the kids and parents. I am sure some children will remember the visit from Santa for a long time.” We were also thrilled to hear from Myra, the wife of the late Herb Rosenzweig, former Heights Commander of COP. Myra said how she enjoyed seeing Santa, Grinch, the children, fire trucks, and the fun everyone was having.

The San Antonio Heights Association

invite you to join your neighbors, friends and family to celebrate San Antonio Heights 135th Anniversary at our

ANNUAL PANCAKE BREAKFAST

Saturday, May 20, 2023

8 am - 11 am

Life Bible Fellowship Church

2426 N Euclid Ave, Upland



Donations for Tickets:

Adults - \$5.00 // Children Ages 6-12 - \$2.00 // * Under 6 – No charge

Purchase Tickets by leaving a message on our message phone or email and a Board member will contact you for delivery or pick up of tickets.

Email: SAHBulletinBoard@gmail.com

SAHA's Message Phone: (909) 981-3317

Tickets will also be available at the Produce Exchange on the first Saturday, May 6th, in the front parking lot of Life Bible Fellowship Church, 2426 North Euclid Avenue, Upland

SAN ANTONIO HEIGHTS ASSOCIATION

29TH ANNUAL MEETING – NOVEMBER 3, 2022

President Bob Cable thanked everyone for attending and called the meeting to order at 7:00 p.m. Bob led the Pledge of Allegiance followed by the invocation by Ray Musser, former Upland Mayor.

Bob Cable thanked Giuseppe's Ristorante for the Pizza, Oakmont Retirement Community Center for the cookies, Life Bible Fellowship Church for the use of their facilities, and San Antonio Heights Association for the drinks.

Bob Cable introduced the 2022 San Antonio Heights Association (SAHA) Board Members: Bob Cable, president; John Navarro, Vice President (unable to attend); Donna Hawthorne, Treasurer; Elyse Skeate, Secretary; and Directors Dean Gallagher, Betty Garrison, Tom Gomez, Nita McElwain, Cindy Wirth, Francesca Zummo (unable to attend), and a special thank you to Susan Strain who is working with the Board and volunteered to assist with Membership.

UNDERSHERIFF HORACE BOATWRIGHT opened his remarks by explaining the importance of Proposition 47 to help save the streets and schools. Crime is out of control, homicides are on the rise, and theft goes without consequences. Through authorized funds by the San Bernardino County Board of Supervisors, the San Bernardino County Sheriff's Department kicked off **OPERATION CONSEQUENCES** on October 1, 2022. The operation will include personnel from the Sheriff's Gangs/Narcotics Division, Specialized Enforcement Division and Patrol Stations, as well as California Highway Patrol and San Bernardino County Probation agencies. The program's goal is to target gangs throughout the County and to ensure criminals do not go home anytime soon. The last two Sheriffs that were shot were by ghost guns (no serial number so not traceable) and this will no longer be tolerated. Since October 1, 34 search warrants were issued, 130 arrests made, 112 bombs and 40 ghost guns have been seized. For **daily calls**, at least six specialists will be hired to help keep officers on the street and out of the office doing paperwork. Using Zoom calls, the specialists will take down the evidence and write an immediate report which will be sent to patrol units. Traffic collisions will be taken on computers and a printed copy will be available immediately. The

HOPE Team (Homeless Outreach and Proactive Enforcement) interacts directly with people experiencing homelessness and links them with services provided by the County such as housing/shelter, prescribed medications and continued contact. Paramedic teams will be able to help with treatment on the spot. The Hope Team will make contact to get them to a shelter where they will get help with prescribed medications and will have continual contact assistance.

QUESTION: We live at the base of Mount Baldy and have had several issues with unknown people knocking at our door during the late evening hours, unidentified cars parked along the street, etc. and have had little help from the Sheriff or Highway Patrol. What can we do?

ANSWER: Like every business, we have been struggling to fill positions. We are currently hiring new deputies, but it does take time for them to train. Our new recruiting program should improve our response time around the clock.

QUESTION: We have had two break-ins. We have a security system, but they have cut the wires. Have you any suggestions?

ANSWER: Although it does not always help, dogs are a good deterrent along with cameras and alarms.

QUESTION: Do security gates help? Our last break-in they went through a window.

ANSWER: Security gates may slow them down, but if they want to get in, they will. It is easy for them to jump a fence.

QUESTION: What is the legal right to defend?

ANSWER: If you feel threatened, do what you need to do to keep you and your family safe.

QUESTION: What is the typical response time?

ANSWER: Times will vary as we respond to the most important issues first and it depends on where the Sheriff is located. When an additional officer response is required, they are dispatched from the Fontana office so response time could be slower.

QUESTION: What are some of the biggest challenges?

ANSWER: Our biggest challenges are to keep everyone protected, staff together and SAFE, and the officers informed and trained so difficult situations don't become a shooting. We don't want our officers to be robots. They all take a lot of abuse, but they must do their jobs, and we do not tolerate bad apples in the core. We want to keep you protected and at the end of the day we want to see every officer return home safely.

QUESTION: We see and hear way too much street racing in our area. Please share how this is handled.

ANSWER: The racing here is like the movie “Back to The Future” and we are aware of the issue. We are receiving assistance from the California Highway Patrol both on the ground and their chopper in the air. Don’t assume someone else will call, please take the initiative, and contact our dispatcher. The more we hear about a situation, the more personnel will respond. Bob Cable added, to call when you see or hear something unusual. You get better coverage when multiple people call. Please listen closely to what the dispatcher tells you, then follow their instructions.

ASSISTANT FIRE CHIEF, DIVISION 1, JEFFREY BIRCHFIELD, is responsible for rescue operations, fire and emergency medical response in the western half of the San Bernardino Valley which includes Upland, Fontana and San Antonio Heights. He extended regrets that Fire Chief/Fire Warden Daniel Munsey was unable to attend as a Fire Marshall and a Captain had passed, but he will plan to attend next year. He introduced Ginnie, a 2 year-old yellow Labrador Retriever, and his handler, Assistant Fire Marshall Brian Headley. Chief Headley and Ginnie are the second arson canine team in San Bernardino County, joining canine Dinty and handler Shawn Reiss. They are currently the only arson canines in the county and two of six teams state-wide. The dogs, known as detection canines, are trained to sniff out minute traces of accelerants and ignitable liquids, such as gasoline or lighter fluid. Their nose is 10 times more effective than electronic instruments, when the dog sniffs, he is going to find it. County Fire, in conjunction with Fontana Sheriffs, recently launched the COAST program (Community Outreach and Support Team). COAST is a 3-person crisis intervention team consisting of an officer with the Fontana Police Department; a social worker with the San Bernardino County Department of Behavioral Health; and B. J. Myers, a Firefighter from the San Bernardino County Fire Department with his Belgian Malinois support dog, Scout. The team works together to assist the homeless and people with mental health issues. They wear civilian clothes--no badges or identifying marks-- as it is less threatening when reaching out to victims. The star is Scout. He breaks the ice with the victims as they make friends with him, which allows the team to help work with the homeless to find shelter, get medical assistance and eventually a job. The

program is receiving national attention and San Bernardino County hopes to start another team by the end of 2022. The Sheriffs' Department is critically short of street units and the COAST program helps keep officers for more priority jobs. Station 12 (Euclid and 24th) averages 400 calls per year compared to 700 in other areas, and approximately 80% are for medical aid. Station 12 is one of the top five scheduled to have their equipment replaced, but the new equipment will not fit in the existing building. The station has a new roof, the electrical has been updated, the statue has been refurbished and there has been turf reduction. In 2023 the building will be redesigned and modernized to accommodate the new equipment. Assistant Fire Chief Birchfield reminded the attendees this is the 20-year anniversary of the Grand Prix Fire, and these events normally repeat approximately every 20 years. Please take a moment to walk your home and check for areas on your property that need weed abatement, etc.—do not let your guard down, especially during wind events. County Fire hopes San Antonio Heights will get involved with several County Fire community events listed on their Web, or you may call them for information. For the third year in a row, Station 12 will continue Santa Claus in the Heights on Saturday, December 17. Bob Cable closed the Fire Department presentation by reminding the Heights residents if you have an issue and not getting proper response from 911, contact the station and ask for the captain—they will ROLL!!

GENERAL MANAGER, SAN ANTONIO WATER COMPANY (SAWCo), BRIAN LEE, explained each resident is required to have water shares in SAWCo and Stock Certificates are issued to each shareholder. Over 130 years ago (1882), George and William Chaffey set up land in 10-acre blocks which came with one share of company stock per acre of land. Each share is entitled to a portion of available water and distributed equally by the company amongst all the shareholders. The shares are not tied to the property and are a separate entity. Shares are sold in ¼, ½ and full shares. SAWCo cannot sell water to non-shareholders. The sale or transfer of shares is not controlled by the Company, they are person-to-person transactions and SAWCo has a list of who has shares to sell. To determine the annual allotment per share, each year SAWCo assesses how much water is available and divides that amount by the number of shares. This is very different from city water which is divided equally. There are 6,389 shares of Company stock, and San Antonio Heights residents collectively own 632 shares. In 2022 each half

share was entitled to 443 units, or 1.2 units per day. There are 1,213 homes in San Antonio Heights and the average 2022 usage in January to September was 1.21 units per day. SAWCo cannot get more water to the area so if the water becomes scarce, it will be necessary to lower the amount of water per share, but only if necessary. SAWCo recently changed the building requirements to a minimum half-share per lot in the Heights to ensure each home has enough water for the year without exceeding individual entitlement. If the Company is required to issue a will-serve letter, a half-share will be required as a minimum. The most likely reason for a will-serve letter is if you pull a County permit for items such as building a Granny unit or a significant remodel. Homeowners currently holding a quarter-share are **NOT** required to purchase an additional quarter-share until they remodel or expand. If you sell your home, the buyers are **NOT** required to purchase an additional quarter-share if the original ¼ share is included in the transaction. This is a long-term effort to balance resources with demand. There have been many inquiries about the stock auction. If there are abandoned shares (unpaid water bills, owner passes and there is not a Will or the owner or next-of-kin cannot be located by the Company), SAWCo is authorized to auction off abandoned shares. The proceeds of the auction are held by the Company as SAWCo does due diligence before handing it to the State as Abandoned/Unclaimed Property. The Company has a fiduciary duty to maximize share value. The initial auction price, usually \$7,000 base price, is set to recover debt owed, cover the Company costs of handling the abandoned stock and set a floor for share value. Having a closed auction helps ensure a level playing field. There are no auctions currently scheduled for 2023. Brian reminded the attendees he is available 24/7 and may be reached through an email (blee@sawaterco.com) or calling the office (909) 982-4107.

QUESTION: Since Upland owns most of the shares, if needed, may we get emergency water from Upland?

ANSWER: As it currently stands, our water supply is sufficient to meet our needs. Only once in 140 years have we needed emergency water from Upland.

QUESTION: How often is Upland the winning bidder?

ANSWER: Not as often as you would think. Upland does own approximately 5,600 shares, and each ¼ share equals one vote per State regulations. How did Upland get most of those shares? SAWCo provided water for Orange Groves in Upland

and our basic footprint has not changed since 1882. Upland provides 70% of SAWCo income. Can the City of Upland take over SAWCo? No, they cannot shut down the company. SAWCo owns the canyon water. Commercial accounts are not treated the same as individual homes. When Upland hits their water cap, they are cut off. We make every effort to not cut down residential accounts.

QUESTION: If we go over our allotment we are charged more. Is there any credit for not using all our allotment?

ANSWER: There are no credits for using less water, but if you use more than you are entitled to, the bill will increase to help cover operational costs. Seventy percent of our costs are fixed fees and 30% is from water income. If you are not using your allotment on a regular basis, you may lease your shares.

QUESTION: I received a note from SAWCo asking what kind of pipes are at my home. What do I need to do?

ANSWER: The State has mandated we ask clients about their pipes and to comply we sent the letter. SAWCo is not concerned about the size of your pipes. We are more concerned about what is inside the pipes. If it becomes more of an issue with the State, we will let you know.

QUESTION: I have a well. May I hook it up to my home?

ANSWER: You may absolutely hook your home to your well, but for safety purposes, all alternative water needs to be checked by SAWCo prior to home use.

QUESTION: I get notices I am using too much water and it is upsetting.

ANSWER: You may request notifications not be sent. You may call my office directly for assistance.

Bob Cable is on the SAWCo Board and he encourages anyone with questions to contact SAWCo. Bob shared he had a leak at his home when he was on vacation and his neighbor shut his water off. As residents, we all need to be aware of our surroundings and help each other.

CITY OF UPLAND MAYOR, BILL VELTO – The Mayor introduced and welcomed Luis Cetina, a candidate for the second district Supervisor, and thanked him for attending. He urged the audience and our society for kindness, especially after the election. The Mayor has lived in Upland since 1960 and when his children were younger he would drive them one block to school. Many years ago Mayor Velto remembered hobos and bums, but now the city has many homeless people, and the west side of the city is known as a party place. In maturity, Mayor Velto signed up for Medicare and took his pension from General Dynamics. He would like everyone to know that we are neighbors and that he likes the Star. Upland does

not want our water company but is protecting our resources from other water companies, i.e. Metropolitan Water Company. He supports us and wants Upland residents on the water board. Yes, he is on the water board, but it is not a paid position. He has been a realtor for 30 years. When he drives the city streets and hits a pothole it reminds him that people cannot work without transportation if their cars are damaged, so the city is currently fixing the streets. Two lanes of road for one-mile costs \$2 million, and to repair Arrow Highway from Benson to San Antonio will cost \$5 million. Upland currently has a lack of police department candidates and is down 67 officers in 14 months, leaving just 61 officers, so please be kind and patient if you need their assistance. The normal response time for Upland police is 8 minutes. Since we are one people, the Mayor will discuss with Sheriff Dicus mutual aid between Upland and San Antonio Heights. 65% of the City income is from people not living in Upland, and we would like to see more money spent by the residents of Upland. You care for us, we care for you. The ARCO station on Campus 20th has the most sales in the State of California and is a great asset to the city.

QUESTION: Will Upland keep the shares the city hoarded and overbid on?

ANSWER: No, Upland collects and protects the water shares from other non-residents. Shares are sold in an auction and are currently worth approximately \$20,000 for ¼ share. Water is a commodity, and we are currently in a drought so it helps both Upland and San Antonio Heights. Bob Cable added that all water bids are sealed and not opened until the date of the auction.

QUESTION: What about the homeless in Upland Parks?

ANSWER: The Mayor is aware of homeless issues. It is a widespread issue and the City is doing everything it can to assist the homeless and get them into shelters and off the streets.

Bob Cable thanked the guest speakers for spending their time with San Antonio Heights residents. He invited Dianna Lee, County Field Representative for Janice Rutherford in the Second District, to join him at the podium where she was presented a token of appreciation from the residents of San Antonio Heights. Dianna thanked the residents for their gift. She shared the County awarded money to repair the star and to make it a permanent fixture, and after January 23 the County Roads and Public Transportation will make repairs to the roads in San Antonio Heights. If you have questions or issues, please contact them directly. December 13 will be the last Board Meeting for Supervisor Janice Rutherford, and everyone is welcome to attend her farewell. Ken Petschow, Member Emeritus of

the San Antonio Heights Association, stood and gave a personal thanks for all she has helped the Heights with during her term.

BUSINESS MEETING - SAHA President, Bob Cable, acknowledged the Upland Mayor, San Antonio Water Company, Fire Department and Sheriff's Department and thanked them for their continued service and support. Bob asked for approval of the November 14, 2019 Annual Meeting Minutes (no Annual Meeting in 2020 or 2021 due to COVID). Cindy Wirth moved to approve the 2019 Minutes, seconded by Dean Gallagher, and voted unanimously by members. Donna Hawthorne presented the Treasurer's Report:

SAHA Operating Account	\$22,426.74
STAR Account	\$ 4,740.91
LEGAL Account	\$22,431.54

CITIZENS ON PATROL (COP) – Bob Cable thanked the COP volunteers for the work they do providing visibility in our community and Mount Baldy, home vacation checks, volunteering at the Sheriff's Substation from 10:00 a.m. to 1:00 p.m. Mondays and Thursdays, and assisting with fire traffic control as needed. The COP is always in need of more volunteers and Bob asked that anyone interested please stop by the registration table for additional information.

PRESIDENT'S REPORT – Bob Cable thanked everyone for attending the meeting. Because of Covid, the Board did not meet between August 2020 and April 2022. To bring the community together, the Board decided there will be an annual breakfast on May 20, 2023. It is difficult to estimate attendance for our events, reserving your tickets as early as possible is greatly appreciated. In the coming months, the Board is hopeful volunteers will reinstate the Produce Exchange and we will discuss the future of Steakfest. He encouraged everyone to please become a member of the San Antonio Heights Association or just donate a few dollars to help us do the work we do.

ELECTION OF 2023 BOARD MEMBERS - Bob Cable introduced the nominations for 2023: Bob Cable, Dean Gallagher, Tom Gomez, Donna Hawthorne, Nita McElwain, John Navarro, Elyse Skeate, Cindy Wirth, and Francesca Zummo. There were no nominations from the floor and Cindy Wirth moved, Dean Gallagher

seconded, (along with several others) that the nominees be approved to the Board. Bob thanked Betty Garrison, who has been a member of the Board for many years and will not be on the Board in 2023, for her service.

Bob Cable thanked Oakmont Retirement Community Center for the cookies and reminded all attendees to thank and support Giuseppe's Ristorante for the pizza. Bob also thanked all residents and officials for sharing their time and the SAHA Board Members for their time and contributions throughout the year.

The meeting was adjourned.

Respectfully Submitted,

Elyse Skeate, SAHA Secretary

The San Antonio Heights Association

Remembers San Antonio Heights 135th Anniversary

In recognition of San Antonio Height's 135th Anniversary, paper pads with SAH logo were given to each guest attending the 29th SAHA Annual Meeting with the promise of coordinating pens to follow. The pens arrived and were distributed as promised to 137 residents who attended the meeting and/or were paid members of the Association. We will soon catch up with packets to all members who paid after the meeting. Board members or residents assisting with days of delivering packets were Marlene Corrington, Betty Garrison, Tom Gomez, Donna Hawthorne, Johnnie Hawthorne, Elyse Skeate and Joyce and Peter Tesoro. Our appreciation and thanks to those who gave of their time during the holiday season to complete this task. It was fun getting out to meet with everyone and especially taking a few minutes to visit.

**San Antonio Heights Association has a new message
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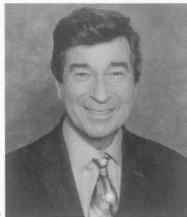
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