ASSOCIATION FOR
Since 1887
SAN ANTONIO HEIGHTS
Gazette

ISSUE #84 MARCH 2026

HELP! Sheriff Smoot is APPREHENDING THE GRINCH



COMMUNITY BREAKFAST SATURDAY MAY 9th HOLD THE DATE!

DETAILS Page 27

TELEPHONE NUMBERS

www.sanantonioheights.org
Email: sahbulletinboard@gmail.com
Facebook: SAH Bulletin Board

EMERGENCY	**911**
CALIFORNIA HIGHWAY PATROL	909-980-3994
FIRE DEPT–SAN ANTONIO HEIGHTS STATION #12	909-982-2611
FONTANA SHERIFF'S STATION BUSINESS LINE	909-356-6767
NON-EMERGENCY	DISPATCH 909-829-7311
San Antonio Heights Sheriff's Substation.....	Business Line 909-476-6293

Messages for Deputies Taylor Esposito and Mark Smoot can be left on the San Antonio Heights Sheriff's Substation Business line.

SAN BERNARDINO COUNTY OFFICES

ANIMAL CARE & CONTROL SERVICES	BUSINESS 909-623-9777 EMERGENCY-909-594-9858
CODE ENFORCEMEN	909 387-8311 CLICK #3
GRAFFITI ABATEMENT HOTLINE	877-44A-BATE (877-442-2283)

SAN ANTONIO HEIGHTS (Message Phones)

San Antonio Heights Association	909-981-3317
Produce Backyard Exchange	909-957-0978/909-982-1474
Citizens On Patrol Garage	909-920-0204

SAHA 2026 BOARD OF DIRECTORS

Bob Cable, President
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It has been a few months since our annual meeting and I just want to say thank-you, as I reflect on a few of the events that the San Antonio Heights Association has brought to our community.

Thank you to all our residents, public service and elected officials who attended our annual meeting. I think everyone will agree that it was an informative meeting and the only chance that we have to get everyone in the same room for a while.

Another big thank goes out to our local Fire station and our Sheriff for participating in a fun and successful Santa Day in our community. I actually received a few candies as the Grinch this year! This event would not happen without the hard work and **c**onstant planning of a few key members and volunteers of the Association.

I believe the Pancake Breakfast will happen again this year and once again our local fire station and the wonderful fire explorers that help always make this a special event. It is also a time to chat with our local Sheriff and Supervisors' representatives.

As we move into 2026, I know the Board of Directors has a few extra events in the works for our community. Stay tuned for more information.

You may not know it but these events for our community would not happen without the dedication and work of the San Antonio Heights Association members. I just wanted to list some of the fun visible things we do. We are always working to protect our community, listen to concerns and help, if possible, any issue that may change our way of life here. If you are not a member please consider joining and supporting your community.

Again, a Big Thank-You to everyone for making San Antonio Heights an incredibly special place to call home.

NEIGHBORHOOD CLEAN UP

FOR SAN ANTONIO HEIGHTS RESIDENTS

SATURDAY, APRIL 4TH

8 am to12 Noon (or earlier if equipment fills up)

Mountain Avenue South of 25th Street

Have you heard about the awesome program sponsored by the San Bernadino County Code Enforcement and Solid Waste Management Division to help you dispose of accumulated and bulky trash, e-waste and vehicle tires (limit).

In the past, groups such as the Urban Conservative Corps, were present to accept electronics, confidential document shredding - call for specifics 1-909-383-2150

A notice will be mailed out prior to the "Neighborhood Clean Up"

PLEASE NOTE: If you have oversized, loose, or hard-to-handle loads, you may be turned away to dispose of your waste materials at your own expense. This program is limited to residents of the unincorporated County area! If you have questions regarding this event, please call 909 383-2150.

Funded by CalRecyle! Jesse Armendarez, CA.GOV and above as noted.



CABLE AIRPORT'S 80TH ANNIVERSARY CELEBRATION

Congratulations and thanks to the Cable Family for sharing its 80th Anniversary celebration. It was a good weather day to enjoy the fun, FOOD, and lots of entertainment while visiting with friends.

As we reflect on this remarkable milestone, it was evident that the Cable family's legacy in the community and dedication has fostered a legacy in the community, inspiring generations to embrace the joys of aviation and togetherness. Their commitment to bringing people together through memorable events continues to enrich Upland and the entire Inland area, making each celebration a cherished tradition for families and aviation enthusiasts alike.



We enjoyed visiting with many of our neighbors from the Heights and it was fun posing for a photo. Below left to right - Tom, Donna, Rosalie, Terry and in the back Eileen and Frank

SAN ANTONIO HEIGHTS ASSOCIATION
2026 MEMBERSHIP

The following membership donations are for the calendar year 2026.

PATRONS

Richard & Yan Sum Alvarado
Ken & Sue Andrews
Dean & Denise Bond
Gwen Brown
Pat & Kathy Burns
Bob & Suzanne Cable
Holzman-Campbell
Luke Sanchez & Esther Chang
Richard & Rebecca Cockrum
Steven & Marlene Corrington
Dave & Ann Donnan
Ron & Margaret Franklin
Lloyd & Marion Garrison
Betty Garrison
Tom & Mary Genest
Steven Dwyer & Tom Gomez
Mike & Janie Gott
Denise Hannah
Tom Antola & Donna Hawthorne
Kevin & Yvonne Heaney
Larry & Diane Horak
Mike & Sharron Jungman
Hartanto & Mellisri Justin
Sudhir J Kapadia
Marty & Debbie Kaufman
Gary & Robin Lauritsen
Carol J Lee
Dee Wee Lim
Robert L. Martin, Jr
John & Joan Navarro
Christopher & Monique Nichols
Beth Nunn
Michael Perry
Ken & Lisa Petschow
Gary & Victoria Salvadore
Lisa Shoemaker
Dean Gallagher & Elyse Skeate
Christopher & Ellie Soltis
Tom & Rose Spellman
Terry & Rosalie Staudenmayer
Tom & Susan Strain
Van & Keri Taylor
Carlos De Vasconcellos
Mark Ventrella
Tim & Rose Wheeler
Ron Williams
Bill & Emmy Wilson
Cindi Wirth

MEMBERS

Paul & Heather Aguirre
Bijan & Evelyn Badihian
Robert Bennett Family
Dessa Bentson
Mary Bryan
Helen Callaway
Jolene Carter
Dr. Michael Chai
Nick Cherbak
Erin Cohen
Nancy Crabtree

2026 MEMBERSHIPS CONTINUED

Gwen Culbreth
Douglas W. De Young
Marc & Dee DeRaleigh
Michael DiPiazza
Tim & Rachel Donaldson
Ori & Mitra Donde
Sharon A Eazell
Linda Evans
Dolores Finch
Richard Gentry
Jennifer Brune & Michael Goldstein
James Halligan
John Hawthorne, IV
Susan Heisler
Areta Herr
Jack & Fran Holton
John & Sally Hurst
Byron Jackson
Jackie Langeloh
Norma Larned
Janet Matter
Thomas & Maria McCarthy
Nita McElwain
Steve & Mariana Miller
Becky Miller
Tom & Leila Moy
Jorge R Nasif
Mary Nelson & Nelson Family
Rory & Amy Nevins
Roland & Vickie Ortiz
Donald & Christy Passoth
Peggy Bass & John Petrotta
Katherine Pohjola
Susan Renne
Ruben & Deanne Reyes
David Riggs
Mr. & Mrs. Richard Sabo
Carolyn Schoenwetter
Michael & Christina Schulz
Mark & Leslie Sorensen
Paul & Heather Speaker
Mr. Stellenberg
Wagne & Catherine Stines
The Tesoro Family
John & Leslie Thompson
Anne Valdez
George & Audrey Voight
Joan Watson
D.G. Weede
TerryLynn Whitfield
Charlene Woodward
Thelma Wyant



Come on EVERYBODY! JOIN IN ON THE FUN!

ASSOCIATION FOR
Since 1887
SAN ANTONIO HEIGHTS
Gem of the Foothills

March 1, 2026

Dear San Antonio Heights residents,

As we continue to grow and build a stronger, more vibrant community, we want to take a moment to emphasize a critical part of our success. Donations to Membership. These contributions play a pivotal role in ensuring that we can provide all of the services, events, and improvements that make San Antonio Heights such a special place to live and grow.

Your membership donations go far beyond just covering basic expenses – they allow us to invest in the programs and projects that benefit everyone of us. Here is how your donations have and will make a difference.

- The Association regularly sponsors three events each year for all residents: Community Breakfast in May, Annual Business Meeting with Community Leaders in November and Santa's Visit to the children in December. Our expenses are primarily our donation to LBFC for the use of their facilities, publishing and mailing the Gazette newsletter for communications to all residents, banners, and more.
- Looking back at the devastating Grand Prix Fire in 2003, twelve families lost their homes. This was an incredibly sad time. Residents were busy helping their neighbors in various ways and the Association sponsored a dinner at LBFC for the victims and gave each a check to help with fire expenses.
- San Antonio Heights 125th Anniversary Celebration in 2012 – The Committee members arranged a Book presentation "History of the Heights" authored by Megan Hutter and who spoke at the event; the Anniversary-Tea was spectacular; 50 guests dressed in period clothing (or not) and enjoyed a wonderful, delicious

lunch at Laurna Slack's house. We ended our events with the Halloween Scarecrow Festival's "Decorate Your Home" contest. Great participation and prizes.

- In 2017, the Association accepted Supervisor Rutherford's challenge to raise $50,000 to help staff a paramedic at Station #12 and upgrade the defibrillator. We accepted the challenge, did some fund raising and raised $56,000 plus! Hard work but satisfying and pleasing to see so many generous residents participating.
- The last event we would like to share was the SAH v. San Bernardino County LAFCO case that fought the annexation of the FP-5 tax district. We gathered more than 5,000 signed petition forms and we won our case with the County refunding the taxpayers for the two years of illegally charging taxpayers for fire service. The special tax became a ballot measure a few years later and despite being very unpopular it somehow passed and was added to every property tax bill.

As we look ahead to the next year we have some exciting plans in the works – new neighborhood amenities, new community events, and more. But all of these projects require your support through membership donations.

If you are not already a member of the San Antonio Heights Association, you can join by sending a donation to:

San Antonio Heights Association, P.O. Box 1438, Upland, CA 91785

Thank you for your support. We appreciate the ongoing support of all our members. Your donation is an investment in the future of our community. Let us make 2026 even better than last year. Thank you for being a part of San Antonio Heights. We look forward to all the amazing things we can accomplish together!

Marlene Corrington,
Promoting Memberships

Speaking of get-togethers, Entertainment Committee just announced their plans to have a Spaghetti Dinner on October 3rd this year. More details to follow – but mark your calendar along with May 9thth for the Community Breakfast.

TERRY LYNN WHITFIELD

Terry Lynn has been a dedicated resident and member of the Association since she



arrived in the Heights. Many of our residents have been enjoying the wonderful photos of her garden, beautiful colorful flowers she grows, her fun hiking trips and travels, and of course her favorites of foods and restaurants, and so much more entertainment she enjoys. She is so delightful and fun to visit with. We were excited that Terry Lynn agreed to be featured in the Gazette. Sorry we aren't in color, but if you have a chance to check in on Facebook you can see the many varieties of Terry's brilliant colors of flowers.

So, here is Terry Lynn's story and how she found the San Antonio Heights:

"I stumbled upon this area while attending a retirement celebration for a colleague who resided on Beck Street. Leaving the party, I walked the adjoining streets and came upon a small, overgrown, and definitely a "fixer-upper" on Forman Street north of 25th!!



Three months later, in April of 1982..... I walked through the front door... and began renovation!! 43 years later— and I realize how fortunate I am! I have done lots of renovations - cabinets, windows, floors, ceilings — still doing such.

I have rescued, trained, and loved five red male pure bred Dobermans— all from the dobie rescue in Fillmore, CA! My current "love" is Dominic- kept in a cage for almost 16 months..... he is now 3 years old... we walk each and every morning through the San Antonio Heights.

Gardening is also a passion! I have seven avocado trees in the back.... a multitude of flowers...freesias, nasturtiums, and succulents being my favorite! Having many

friends throughout the country, all receive a box of avocados for the holidays....in their words... “there are no decent avocados in Maine”

The DAY my mortgage was PAID IN FULL- was the DAY I submitted my retirement papers — June 23, 2005 — from Ontario-Montclair School District... my responsibilities there were as a bilingual counselor/ outreach.



I love all the activities in SAH— the pancake breakfast, the visits from Santa, the help of Citizen’s Patrol while on hiking trips...and the care of residents... I will never forget how four locals... two of whom I did not know helped me save my home in the fire disaster as the flames crested the dam and came roaring down.

Hiking is also a passion— at least 2-3 times a week— so the proximity of “our mountains” to SAH is excellent... highlights have been two weeks in Peru, all national parks in Utah, Lake Louise in Canada, and of course, Sequoia and Yosemite!! Terry pictured with a couple of hiking friends who have been hiking together for years.

More hiking adventures await this 75-year-old!

I appreciate it so much and love being part of this community. I love the quiet, the variety of creatures—bobcats in the back, the occasional visit from the bear, the chickens north of me—variety of birds —

We are ALL so fortunate to reside here with just a piece of quiet and beauty in this “crazy” stressed world!!

Terry Lynn Whitfield

A few pictures from the Santa Parade on December 20th (2025)

Our first stop was Oakmont Senior Home to visit our neighbors who were thrilled to get to see Santa. We began the first year with starting on the East side then the next year on the West side. This has worked out very well.



Did you ever wonder why Santa started visiting the Heights? It was 2019 the beginning of covid and being required to wear masks – bored with the many restrictions that kept us at home. We have just finished with our 6th year with Santa on the Fire Truck visiting children and their families.





Our first year we had 27 requests for Santa visits and this year there were 82. Santa and helpers were quite surprised on the first day when Grinch showed up ready to hit the road. Santa or Grinch? It was fun watching the little ones trying to decide which one to go see first. It was nice having Citizens on Patrol join in (Jay & Nancy, COP members). The past couple of years Jay has been a huge help with the computer, which helped our map planning for Santa's route. Each year, we feel the event has improved and it definitely was a lot smoother in 2025. Lisa Petschow has joined us for the past few years and has also been a great help.









Working together to make it happen – Elyse, Tony, Donna, Tom, Bob & Suzanne

A BRIEF SUMMARY OF THE 2025 ANNUAL MINUTES

PLEASE check on the website for the complete copy together with the Questions & Answers by speakers – Lots of Information! Enjoy

Tom McCarthy, Commander of Citizens on Patrol – Tom reported on COP and how they lost many of their members during Covid, but they are now again having a slow growth of membership and are actively looking to expand their membership. The refrigerator magnets with emergency numbers have been updated with emergency numbers and are available.

Jesse Armendarez – Supervisor, District 5, San Bernardino County - Supervisor Armendarez reminded everyone if they have questions or concerns, they should call his office because he can only deal with issues if he is contacted. The Supervisor also reported they were giving our Patrol $10,000 to purchase needed supplies to help members be more effective in our neighborhood. He also reported on programs added to work with fentanyl issues, wants COP members to be equipped with the necessary tools to possibly save a life. Safe Talk - program starts at age 15+. The

County will be investing $135,000 to purchase R5 wristbands, which by simply tapping your band to your phone puts you directly in contact with County Services to get needed assistance. The Supervisor's key goals are to improve our community, and he will explain some of the ways he is already doing this such as coming directly to the area. More details in the Minutes.

Bill Velto, Mayor of Upland – Mayor Velto reported on improvements in downtown Upland, the Foothill Boulevard Project, Euclid and Foothill street improvements, new restaurants and buildings in Upland and a signed agreement with the City and school district to use each other's facilities, other changes and improvements in parks to be made, Lemon and Irish Festivals, plans for an International BBQ and so many more projects.

Scott Thies, Captain, Fontana Sheriff's Station – since sheriffs work in all areas, Captain Thies talked about the interaction they have with almost all the departments. He explained how the different divisions of COP, the Sheriff's office in Fontana, CHP's, Upland Police Department interact with San Antonio Heights and Mt. Baldy with strong focus ongoing on public safety and fire prevention collaborated with fire partners, homeless , drones, statistics on crime ... you really don't want to miss this information in more detail in the Minutes.

Jeffrey Birchfield – Assistant Chief, West Valley Division, San Bernardino County Fire – Chief Birchfield said he oversees the Fontana, Upland, Bloomington, Lytle Creek, San Antonio Heights and Mt. Baldy areas and Battalion Chief Siciliano keeps him well informed of everything that is happening at Station 12. The number one call is for medical aid and there have been 300 calls so far this year which equates to about 80% of calls. San Antonio Heights has 2-3 advanced life support paramedics on the engines. He talked about the Grand Prix Fire and how they review their plans and preparations and he went over things residents need to know in advance. It is really important that you take the time to review information in the Minutes that are posted on the website. Construction of the rebuild of Station 12 will start soon.

Brian Lee – Manager, San Antonio Water Company – Brian explained fully how the rate increases on January 1, 2026, was projected. If you are not informed already, Brian's report explains in detail the valuable information you want to know.

QUESTIONS AND ANSWERS
SAN ANTONIO HEIGHTS 2025 ANNUAL MEETING
www:SanAntonioHeightsAssociation.org
Posted on the website



JESSE ARMENDEZ, SUPERVISOR
SAN BERNARDINO COUNTY DISTRICT 5

QUESTION regarding safety of electric bikes and careless underage children.
ANSWER: The County is aware of electric bike issues. Although there are several electric bikes on the street, they mostly ride on the trails. It is not an easy enforcement but something the County can do immediately is put out a "Did You Know" article to explain the laws and also make it a topic when there are community meetings.

QUESTION: There are several electric bike riders from 23rd and up that are riding dangerously.
ANSWER: Upland Mayor Bill Velto is aware of the problem and is working on it. The Supervisor noted it is not just the youngsters, but also the parents that need to be aware of the consequences and the liability their children are creating and rethink if the child should be riding electric bikes.

QUESTION: Area hospitals do not have a psychiatric ward. Homeless are staying in the emergency room for up to 72 hours. We need more beds for mental health patients.
ANSWER: We are currently creating more space. We just added twenty more beds to the psychiatric unit at Arrowhead Regional Center and also more space for the youth. The youth issue is extremely near and dear to Chief Dicus. It is about policing, it is about caring and getting the help our youth need, and he is committed to working on this issue. One of the largest issues is communication. We just resolved a major roadblock by signing 15 Memorandums of Understanding so

County Government can talk to various departments to resolve the issues. The County is currently partnering with the City of Fontana to use a 25,000 square foot building to crease the West End Navigation Center for substance abuse which consist of 200 beds so the County can assist getting homeless where they need to be: a substance abuse bed, mental health bed, or just down on their luck and need help to get back on their feet. The Center will serve Upland, Rancho Cucamonga, and eleven additional cities. The residents arrive through police or medical vehicles and will be housed inside, not walking throughout the city, and if they do not want the help they will be returned to the area where they were picked up. The Supervisor is hopeful the local communities will see a turnaround in the homeless situation within the next two years. Normally, a program to get beds for the homeless takes several years, but our supervisor treated this program like a business and bargained with local businessmen to get the program running—and now we have beds to help with the homeless on substance abuse. It is a $28 million investment that partnering cities will share with approximately $3 million per year per participating cities just to keep it open. There is no age limit for who will receive the help. Seventy is the average number of times an official contact a drug abuser before they even want to ask for help.

QUESTION: Can someone help me navigate your computer system to get a building permit?
ANSWER: We are aware of how complicated the system is. If you give my office a call, we will gladly help you navigate the maze.

QUESTION: Are there beds for the youth and elderly at the West End Navigation Center.
ANSWER: There are beds available for everyone but there are strict rules for youth programs.

QUESTION: My home burned down in the 2003 wildfire. At the time it was a nightmare to get a building permit, but after 3-1/2 years I finally received one. Now it is time to build the house, but I have been told my permit has expired and I need to start the process all over again. The Supervisor and the head of the Building Department said they would just hold my permit. Now I am trying to relocate the Star to a permanent location so I can build my home.

ANSWER: Alondra is your contact person at the County for your permits. We have a new Department Head for county permits so it should go much smoother now.

QUESTION: I am trying to install solar panels and am having issues getting the necessary permits.

ANSWER: Alondra, stand up again—she is your point of contact!! If you come to our office, I assure you it will be much quicker. We are adjusting the process to make it more user friendly as it currently is not the way it should be. We can assist you in completing this process.

QUESTION: What is the order of government.
ANSWER: County, State, Federal. Bob Cable thanked the Supervisor for his insight.

QUESTION: I have seen several bicycles ramps the kids are using at San Antonio Park and do not feel they are safe for them or visitors at the park.
ANSWER: The County is aware of this situation and monitors the dangerous situation. Bob Cable will personally visit the San Antonio Park and if he sees any bike ramps, they will be removed.



BILL VELTO, MAYOR
CITY OF UPLAND

QUESTION: What is the location of the new parking structure?
ANSWER: Behind JD Alison's Bar and Grill—5stories, 400 cars, 9,000 square feet of retail. Earlier there was discussion about our young people using San Antonio Park inappropriately setting up ramps and making tracks in the turf. The City jumped into action right away to resolve the issue. Kids will be kids, but they need to do dumb things on their own property. City of Upland is also having issues with children on electric bikes. **If you see something, say something. 909-982-1331 is police dispatch**. I call frequently for every issue I see OR I take care of it myself. It is OUR community. Thank you for letting me spend this time with you this evening. Bob Cable thanked the mayor and shared he attended THE DAY OF THE

DEAD and thought it was impressive and enjoyed that young people were having good, clean fun, so thank you Upland.



SCOTT THIES,
SAN BERNARDINO COUNTY SHERIFF
FONTANA OFFICE

QUESTION: What are the staffing levels at the Sheriff's office behind Giuseppe's Restaurant?
ANSWER: It is a satellite office, not an office where we have dedicated staff all of the time. Our goals are specifically for the two deputies in the Heights to be in the field as much as possible—they are not as much of a benefit inside of the office. That office is typically utilized in calls for service where members of the community feel more comfortable being contacted by law enforcement away from their home. It is also used as a base for our Search and Rescue teams and Citizens on Patrol. It is used as a base office that is not constantly staffed.

QUESTION: How often are the two deputies in the building?
ANSWER: The two deputies work 12-hour shifts. When they are working these 12-hour shifts, we deviate their hours based on crime occurrences, calls for service, or any community concerns brought to our attention. We intentionally schedule them around those patterns so they can be more effective. When it is slower, we do not have those resolute deputies in the Heights, but we utilize the Fontana deputies for calls for service as well as the Fontana deputies do extra patrols.

QUESTION: What is your response time?
ANSWER: Response times vary depending on the priority. As mentioned earlier, the top priority is emergency calls. The deputies respond quickly, there is nothing that will deviate them from emergency calls. If there is no perceived emergency such as harm to anyone, it is based on what priority calls we have. It is not unusual at times with the deputies we have dedicated to San Antonio Heights they could be

responding to a higher priority that is occurring. We understand your calls are important too, but when it comes to preservation of life, we want to prioritize it. There is not a specific numerical time because of the type of crime being reported and, with an area like the Heights, there are some geographical challenges so if it occurs in the middle of the night, if it is an emergency call it will have a faster response time as opposed to a call on a burglar.

QUESTION: You mentioned the deputies will be in the Heights during the busier times. When would that be?
ANSWER: Generally speaking, it is the daytime hours, but these hours are constantly being reviewed. An example is a call we received from residents on 26th Street regarding cars parked in the area drinking, smoking that did not live in the area and had no business being there. We adjusted the deputies schedule so they could effectively be in direct contact with the offenders. Normally they are scheduled for the daytime to specifically manage the calls for service because at night there are many fewer calls for service.

QUESTION: I live above the dam, and we see many cars parked along the road, especially at night.
ANSWER: We do address several of these issues. For instance, if you call at 10 or 11 at night, there will still be a deputy responding. It may not be the designated San Antonio Heights deputies, but a deputy from the Fontana Station, so there will always be someone responding to your call.

QUESTION: What if it is an emergency, do you still send someone from the Fontana Station? Do you have any agreements with local law enforcement for emergencies? ANSWER: That is a great question. The law enforcement community, just like the fire, has mutual aid so it is not unusual that in an emergency, if we do not have units close by, obviously we will get there as quickly as we can by utilizing the relationships we have with Upland Police Department and the California Highway Patrol.

QUESTION: Is that a new policy?
ANSWER: We have always relied on that. There have been times when it is vice versa. We will have a deputy on and if there is a high priority incident occurring, such as Upland, we have assisted them as well.

QUESTION: Any suggestions on protecting our property? Are Ring cameras of any use?
ANSWER: Ring cameras are phenomenal. There have been numerous incidents where we have been able to utilize that footage to identify various victims or obtain leads. They have been remarkable. I do not want to sound like broken records, but one of the most effective things you can do to ensure your community is safe is to use the phone and record any suspicious activity you see. Keep in mind, whenever you call to report an issue, if you call 911, typically what happens it goes to a California Highway Patrol dispatcher, then they relate it to our Sheriff's Department dispatcher, so that can cause a little bit of a delay, which is one of the reasons why the Citizens on Patrol updated and did such a great job making the refrigerator magnets. Please pick up a magnet before you leave tonight because it lists the dispatch number, the non-emergency number, as well as 911. As I mentioned earlier, it is important for you to call because those repetitive calls help us justify additional deputies in the Heights.

QUESTION: Does lighting help or does it just help the criminals?
ANSWER: Lighting and cameras are both great deterrents. When installing a camera, having it in a visible area is always good and when in doubt, contact our office and we will send a deputy to your home to review address locations, and your residents in terms of what you can do better. It is part of our community relations, and we have no problem coming out and giving you some pointers.

QUESTION: In one of the brochures I picked up tonight, there is a program for defensible space for your property and also on extreme landscaping. Are there any studies that have been done on these issues?
ANSWER: There are studies, but I do not have that information in front of me, but I can say that a lot of the landscaping, large trees, etc. can be an issue as far as concealing a person that is hiding, Motion-activated cameras like Ring cameras are always very good. Just keep in mind there are other things that you can do in terms of surveillance. For instance, the Ring cameras are exceptionally good, but they are also wi-Fi, so if something happens to your wi-Fi, you will not always get the alerts. So having a security system that is motion activated that is not centered directly at wi-Fi but more centered directly in the house will definitely help. If you have large bushes near your residence, motion activated lights are always beneficial.



JEFFREY BIRCHFIELD, ASSISTANT CHIEF, WEST VALLEY DIVISION, SBCOUNTY FIRE SERVICES

QUESTION: Do you communicate with Edison when they may be cutting our power due to wind?
ANSWER: Yes, Edison does notify Fire personnel. We have a close relationship with Edison, especially for the Fontana area who get slammed daily. It is not as often in San Antonio Height, but we definitely have communications with Edison. I know it could be a concern for people who rely on electricity for their medical devices, etc. It is important for you to reach out to Edison who has a program to address these types of needs. I live in Upland, so I know the area very well, this community does pretty well with the wind compared to other areas.

QUESTION: We live at the end of a cul-de-sac and had no power, but a few homes away still had power.
ANSWER: It depends on which grid your power comes from so you can have power when your neighbor does not and vice versa.

QUESTION: 26th Street is the perfect area for fires. There are several areas that need to be cleared—who is responsible for that task?
ANSWER: If it is on private property, it is up to the owner, but if it is elsewhere such as under the towers, Edison or Department of Water and Power should maintain it. Above 26th is the Forestry Service. However, if it is bird migration season, they are unable to maintain the area until the birds move on.

QUESTION: Our home also burned in the Grand Prix Fire. We live next to Federal land but maintain the area. Who do we contact to maintain the area?
ANSWER: We do have contact with them and your Battalion Chief and San Antonio Heights Board can assist you.

QUESTION: Is it possible to use goats for weed control?

ANSWER: We have used goats in the Fontana area, but they do not have an appetite when it is hot. The bigger challenge is if it is private property, the County cannot intervene. However, I have the number of people that own goats that I can share with you.

QUESTION: Will the residents have an opportunity to review the design of Station 12 prior to the start of construction?
ANSWER: Battalion Chief Tony Siciliano will be sharing the design concept as we would like the community to be involved in the design. Because of the small size of the lot, we will be limited to the features and also need to abide by ADA laws which will also consume some of the space.



BRIAN LEE, GENERAL MANAGER SAN ANTONIO WATER COMPANY

QUESTION: Would it be better to leave the water sitting in the basis vs selling it? ANSWER: I agree with you, but where would we keep it—that is the hard part. In San Antonio Canyon the water is coming down and goes into spreading ponds below the dam and those spreading ponds then put it into the six round water basins that are built on an extremely narrow slant, so that water tends to race away and disappear. What I think we can do is take the water, put it across the Heights, and put it into the cross-walls in Cucamonga Canyon and store that water in the Cucamonga ground water basin where we have about 20% control of that basin, then store that water for future use. In the winter months when water is more available, we store it. In the summer months when that water is not available, we can pump it back out of the basin for use. If we do not store it, that water simply disappears so we need to intervene. It is not a matter of overproducing or underproducing; the canyon gives us what the canyon gives us on a yearly basis. It is surface flow. We need to utilize that water when it is available. 2025 has been very dry so the canyon has not been as generous this year, as in the prior couple of years, so we have seen a reduction in entitlement for our municipal customers, but we do actually store water when it is available in the groundwater basins. For municipal customers this year, we are

offering groundwater in place of what the canyon should be producing in a good year, so we are covering that for them so everyone will get their full entitlement.

QUESTION: Regarding the increase, is it by the amount you use or by the number of shares you own?
ANSWER: We did two things with the rate study (1) we tried to increase our fixed revenue, so we increased the meter charge, but in addition to that we decreased the water charge. We stayed revenue neutral, not making any more money from that adjustment, but we are collecting more money on the meters which will stabilize our revenue flow, but we are selling the water for less across the board. In theory, the revenue will even go out, but you will see an increase because of the electricity charges and meter adjustments, so there will be a heavier hit in the first year but will level out in future years, making our revenue neutral.

QUESTION: The rebates you mentioned, are they 5 years down the road?
ANSWER: They are at least 5 years away as there are many steps in the process. We have never, in our 140-year history, monitored how much water is flowing out of San Antonio Canyon which, to me, is shocking and depressing. We have a certain number of rights to that water, and we are grossly underutilizing those rights by 2,000-3,000-acre feet per year if the water is available. We need to actually start monitoring the water that is coming out of the canyon so we know when we can or cannot exercise those rights.

QUESTION: Mother Nature is in charge of our water. Some years we are above, other years below. What are your projections for our source of water?
ANSWER: Looking at 1, 2, 3 decades into the future, we will receive about the same amount of water traditionally on average, but it will come in more condensed storms and consist of more rainfall and less snowfall. That goes back to the fact that we need to capture that water when it is available and have the facilities in place for long-term storage use. It will be about the same amount, just in a different form.

QUESTION: You talked about the tier one increase. Is the increase about the same amount for tier two as tier three?
ANSWER: Tier one increase is going up, tier two increases down, and the tier three increase is going drastically up, which is based on past usage of the tiers. Our Financial Advisor actually reviewed each individual tier and tried to balance it out.

QUESTION: When did they last update the Bi-Laws?
ANSWER: The Bi-Laws are old, but they are not necessarily outdated. I am interested in your concerns regarding the Bi-Laws and why they need updated. We are certainly willing to consider it, but I am not aware of any reason to update them.

QUESTION: You mentioned measuring the water flow. Do you have a plan?
ANSWER: We are receiving a proposal next week by an engineering firm, Rincon, that are heavy in the environmental area, and we will be taking that information to the Board in two weeks for consideration of installing a flow gage at the bridge by the ranger station in San Antonio, which will be the first step. Property rights, easements, and these types of issues might take a little bit of time before we can actually get it installed, but I hope we can have them installed and functional before winter of 2026, which is when we would actually start monitoring the flow.

QUESTION: We had a weir just past the fire station. What happened to the weir? ANSWER: We still have the weir, but it does not monitor the total flow of the canyon coming down, it is only what we are diverting which is what is going into the pond. The tunnel water is a completely different situation. The tunnel water is what provides the majority of the water for the Heights which actually goes into the forebay.

QUESTION: One of your employees alerted us that we had a major water leak. I was unaware we had a toilet that was constantly running, and I would like to praise the gentleman that was there and the team that helped us solve the problem. **ANSWER:** The gentleman that contacted you was Tim. He is not only a member of our team, but a Heights resident and he truly deserve this praise.

QUESTION: Last year you spoke about moving your main office--what is the location and status?
ANSWER: We just received approval from the City of Upland Planning Department, and it should be going to the City Council the first meeting in December. We are planning to consolidate our two campuses into one location at the east end of 20th Street, but the access to that property is going to be at the dogleg at the end of Campus. This will give you direct access to our facilities without fighting the traffic on Euclid when you visit our office and it is a big safety issue for our shareholders. We are hoping to break ground in March/April 2026 but given where the construction

industry is currently, I cannot speculate when it might be finished. I am hoping we will be moving by 2027. The new facility will be funded by the sale of surplus property. None of the water rate increase monies will go toward the new facility, but to pipes, pumps, tanks and, unfortunately, electricity.

QUESTION: Will the building be next to the storage units?
ANSWER: No, it will actually be to the west of the storage area across the Edison right of-way, and we will have a private driveway crossing under the Edison wires. That area is actually an Upland right-of-way, and they are going to allow us access to cross over to our facility. Upland is on board with this because they want to assure residents on 20th there will never be a street added and by putting a private driveway in there will be no new street.

QUESTION: Do you foresee any legal challenges by taking water that is going to someone else with your idea, and also there are shareholders of San Antonio Water other than our residents. We are getting a rate increase. Are the other municipalities asking for a rate increase from their customers?
ANSWER: I know that the City of Upland is currently doing a review of their rates, which is code for the bills to go up. Our rates are going up across the board; all the shareholders will be treated equally. It does not matter if you live in the Heights or part of a city, we treat all our shareholders the same. Regarding the legal challenges, our water rights in San Antonio Canyon are from the 1800's, so they are pretty secure. If you go into the waterlog, they are what you would call Pueblo rights which pre-date the United States. There is always the risk of a challenge, but we are confident we can beat those challenges.

SAN ANTONIO HEIGHTS ASSOCIATION
The NEXT Annual Meeting will be
Thursday, November 19, 2026

Battalion Chief Tony Siciliano reminds us of Sand and Sandbags are available...



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